

JOIN  
CARRIER

UK

we simplify your business



# About JOIN

**Join is the only Italian-owned company in the conferencing market.**

**We have been in the Italian market for 15 years  
and our staff has a proven experience in conferencing of more than 20 years.**

**We are a worldwide Conferencing Service Provider for  
professional audio, video and web communication services:  
conference call, video conferencing, web conferencing and streaming.**



# JOIN offer

**Join is the first Italian conferencing provider offering  
a complete range of communication services:**

## JOIN AUDIO

A professional audio conference service that allows you to access meetings from any country in the world, using toll and toll-free access numbers or the appropriate app. The service offers management of reports, registrations and Q&A sessions. It is also possible to manage the conference online thanks to the dedicated web interface.

## JOIN CAM

A live streaming software that allows you to easily publish professional streams, video conferences and online lessons. JOINCAM has all the live video tools you need, from Chroma Key to multiple video sources and from picture-in-picture to graphic effects.

## JOIN VIDEO

An innovative HD video conferencing service in the cloud on Vidyo technology that will amaze you with high definition quality, clear audio and ease of use from any terminal: personal computer, laptop, tablet, smartphone, videoconference endpoint. and SIP.

## JOIN PHONE

A new solution aimed at small and medium-sized companies that need an advanced telephone switchboard, taking advantage of high-tech services, reducing telephone costs.

## JOIN WEBINAR

A service based on Zoom technology; it is the easiest audio/video webcast service at the most affordable price. It allows you to reach a large audience through videos and presentations without any technical installation or special requirements.

## JOIN INTERPRETER

Thanks to this innovative service it is possible to instantly break down the geographical and linguistic barriers that can hinder business development, especially with emerging countries with a stronger economic growth rate.

## JOIN EDUCATIONAL

A videoconferencing service dedicated to schools. Each classroom is replaced by a virtual classroom with a dedicated access. Usage friendly for both teachers and students and completely controllable by school's Principle and Director.

## JOIN CARRIER

JoinCarrier offers national and international telephone numbers, geographic, toll-free and shared in VOIP numbers to be connected to the JoinPhone switchboard or any other VOIP switchboard. Compatible with other solutions, such as Skype for Business and Teams.



## WHY JOIN CARRIER?

JoinCarrier is a new solution offering international telephone numbering from all over the world. The service is cloud based and has been studied and developed to help all companies to bring all their different local carriers under one sole provider, offering a global report on incoming and outgoing call, a clear state of the art of usage and global spending.

JoinCarrier does not force the customer to work with one sole telephone provider, but allows the use of different local and international carriers, so to profit of all best possible offers and solutions. JoinCarrier offers an endless possibility of connections, from any carrier for any need.

### Local Business Voice on a Global Scale

Achieve instant, compliant scale for your business communications with enterprise-ready voice in 60+ countries and across 93% of the global economy.

### Global Coverage, One SIP Trunk

Create local voice presence on a global scale with the industry's best-quality and most reliable voice network – all through a single SIP trunk configuration and one global contract. Global domination has never been easier.

## THE OFFER

We can provide a wide range of different types of numbers in several countries

### Local Phone Numbers

Create instant local presence in the exact locations you need it, straight from the cloud. Engage your audience on their terms in 10,000+ locations.

### National Phone Numbers

Go big or go home with instant global scale. Make yourself heard loud and clear with a national presence in 60+ high-value markets. That's 93% of the global economy just a phone call away

### Local Toll-Free Phone Numbers

The best way to make sure your business is always accessible. Provide customers and colleagues with free calling routes to your business from all of the world's most economically active markets

### International Toll-Free Phone Numbers

Same as the national toll free numbers but the customer can choose in which country the toll-free number can be activated, so to have a sole number to call in all countries



## A NEW TECHNOLOGY

It's time to move from the old PSTN technology  
to a new more performant solution.

You can either bring all your carriers under one sole umbrella,  
one portal for statistics and dashboard or leave all the management  
and organization to one sole provider, for all your needs and regions

### HD-Quality Voice

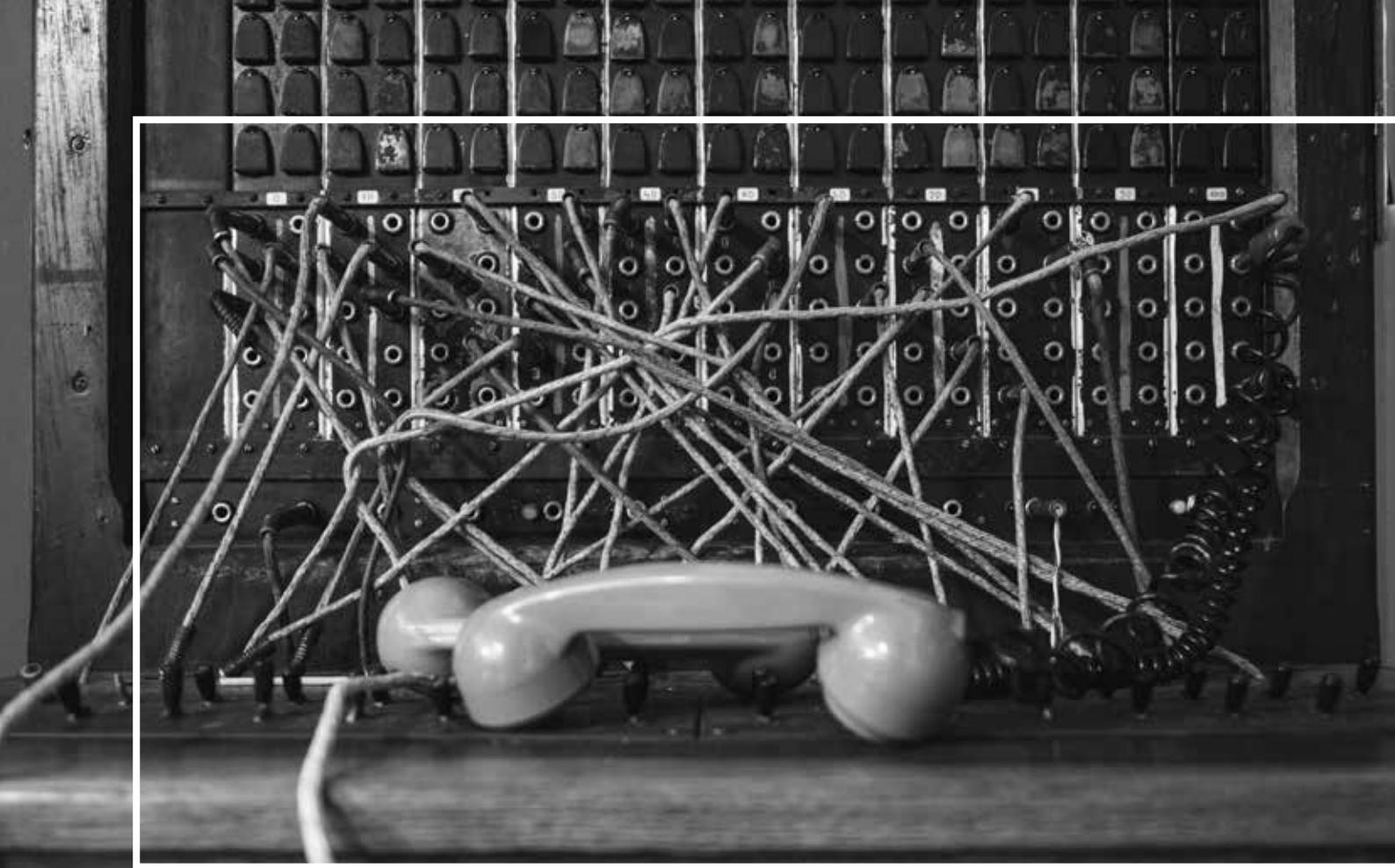
Bring your business into the 21st century with the best audio codecs for crystal-clear sound, and access points (PoPs) to our network in the places you need them for the lowest-possible latency. It's carrier-grade voice without the carrier fuss.

### 100% Compliant Comms

Enjoy the regulatory peace of mind that comes from using services in full compliance with all local regulations and cloud communications tools that help you stay that way.

### Network Reliability

JOIN uses multiple carriers in order to ensure successful forwarding of your calls. Our system is programmed to find the best carrier for a clear connection so you can communicate with your customers. If one carrier isn't sending a call through, our network automatically switches to another carrier.





## ADVANTAGES

All JOIN phone numbers come with advanced call management capabilities and the JoinCarrier SBC allows to benefit of a large list of advantages.

### Local Calls from the Cloud

Local outbound calls drive 3-4x higher answer rates, while access to full national dial plans means greater reachability for your teams. In-country routing guarantees the best possible call experience for both parties.

### Bring Your Phone Numbers

Breathe new life into your existing phone numbers by porting them to us. We've navigated the tangled regulatory web to deliver one simple, seamless process, no matter the number or location.

### Emergency Calling

Hope for the best, plan for the worst. Ensure your virtual phone numbers and apps are connected to the right emergency contact center (PSAP) when disaster strikes, for regulatory peace of mind.

### Real Time Reporting

Instantly view detailed information about calls made to your phone number. Learn about your customers' call habits to help you make decisions about outbound sales and follow-up.

## A RELIABLE NETWORK OF PARTNERS

We work with the most important carriers in the VOIP market to be able to satisfy any need in term of coverage, pricing and reliability, but our strength is the capability to connect new carriers

Our major partnership at the moment are:

**VOXBONE**, now Bandwith Group, with 15 years' experience offers more than 60 countries and more than 10,000 cities.

**TOLLFREEFORWORDIN**, founded in 2002, TollFreeForwarding.com is an international telecommunications provider based in Los Angeles, California. A privately held company bringing businesses around the world instant access to new and existing customers via our immense inventory of international phone numbers.

**M800**, established in 2007, M800 was founded by a group of telecommunications pioneers with a vision to revolutionise global communications. M800 has leveraged its global expertise and its partner network of over 160 global carriers to deliver innovative telecommunications, mobile, and software solutions to numerous enterprise customers.

**DIDWW**, DIDWW was founded in 2004 as a provider of global voice origination services. Today, the international coverage of local, national, mobile and toll-free virtual numbers is the widest available, and over one thousand telecom companies rely on our services globally.

**TIM**, founded in 1994 TIM is the number one provider in Italy with 30.7 million customers and over 50 million customers in Brazil.





## FLEXIBILITY

Once the telephone numbers have been brought to JoinCarrier we can connect them to any solution: from the existing IP PBX, to a new cone, to an existing PBX till UCC solutions like MS Teams, MS Skype for Business or Cisco call manager.

## NETWORKING

JoinCarrier supports any kind of customer connection. Internet, encrypted flows over internet, VPN or MPLS are easily configured in order to grant the customer the appropriate security and reliability levels.



[www.joinconferencing.com](http://www.joinconferencing.com)

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